CEPRQM: Procedure Rules Guidance

IP5 Heads and IP5 Industry Meeting
Tokyo, 1 June 2016
Background

2015 Joint Statement of the IP5 Offices:

- Better Services for Users and the Public
Focus on the users’ needs

Provide concise guidance for the users

Users Need

- What fees should I pay? How much?
- How to accelerate my application?
- What files should I prepare? When?
- Petition
Available Information & Users’ experience

**Available Information**
- Information published on the website
  - Language problem
  - Unfamiliar web structure
- Information collected by the third party
  - Not official release
  - Updated not in time
  - Inconsistent translation

**Users’ experience**
- Hard to get the right information quickly
Objective

Focus

User’s Perspective

- Compile and visualize the procedure rules of IP5 offices
- Put emphasis on specific issues

The outcome can be published through official media and platform, and the information can also be delivered to the worldwide users.
To users and public

• Understand the IP5 procedure rules more quickly and easily
• Enhance their satisfaction degree on the operation effectiveness of all offices

To offices

• Be beneficial for further mutual trust and understanding
• Provides effective basis for the other IP5 cooperation projects
Main focus

Target Users

- The general requirements from applicants and the public

Project emphasis

- Specific issues of IP5 procedure rules, e.g. examination flow, petition approach, time limit, fee information, etc

Product format

- visualization of the work product. The IT approach will also be taken into consideration
Progress

- **May-Jun**: The Industry comments on this project
- **Mar.2016**: SIPO reported to the DH meeting, all offices agreed the action plan
- **Oct.2015**: SIPO suggested this project and all offices agreed the idea
- **Jul-Sep**: IP5 offices discuss the items and select one item to launch the pilot
Questionnaire

To the industry

• From the perspective of the industry, do you think the users in your country/area are familiar with the procedure rules of the other IP5 offices?
• Have you ever collected or compiled the IP5 procedure rules information? Do you have any difficulties?
• Which issues/topics within the procedure rules do you think are more necessary to introduce?
• Do you have any suggestion about how to present the product to the users? (i.e. product format as PPT, Picture, Table, etc.)
• Do you have any comments about the project?
Thank you!